

# MICHELIN® X ONE® TIRE

## TOTAL SATISFACTION GUARANTEE

We are so confident that our MICHELIN® X One® tires will deliver on their promise of fuel savings and weight savings that we'll guarantee your total satisfaction on the two most important aspects of ownership:



### **Total Driver Satisfaction.**

If your drivers are not totally satisfied with the traction and handling of the MICHELIN® X One® tires after the first 60 days and before 210 days of usage, we will issue a full refund (credit memo) for the original value of the tire and the wheel\* upon their return + \$30 per assembly to cover the dealer service work required.

### **Total Owner Satisfaction.**

If you are not totally satisfied with the bottom line performance of the MICHELIN® X One® tire in terms of your chosen attribute(s) such as mileage, retreadability, weight savings and/or fuel savings after the original tread life of the tire, we will buy back the casing for \$150 and the wheel\* for 75% of its original value.

\* Wheels refunded only if the customer converted from dual wheels to wide base wheels in order to run MICHELIN® X One® tires.

Program guidelines and exclusions:

- This program is effective beginning January 1, 2021 until December 31, 2023.
- Offer applies to tires purchased between January 1, 2021 and December 31, 2023 and manufactured (DOT date) before December 31, 2023.
- Warranty must be signed by a Michelin representative prior to purchase.
- Date of delivery or proof of purchase is required.
- All reimbursements pursuant to the terms of the program may be processed only through an authorized Michelin dealer or directly through a Michelin North American Fleet Account.  
Michelin will pay \$30 per MICHELIN® X One® tire assembly returned towards change-over mounting services as outlined above, via credit memo to an Authorized Michelin Dealer only.
- All claims under the terms of this program must be made by the original purchaser/owner of the tires.
- Reimbursement of original tire and wheel or re-purchase of casing and wheel will be done via credit memo.
- Tires rendered unserviceable due to abuse, misuse or road hazards are excluded.
- All MICHELIN® Limited Warranty exclusions still apply. See warranty for details.
- Michelin reserves the right to modify or discontinue this program at any time for any reason without prior notice.

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## TOTAL SATISFACTION GUARANTEE

We accept and agree to abide by the terms and conditions of the MICHELIN® X One® Tire Total Satisfaction Guarantee as outlined in this document.

Total number of assemblies \_\_\_\_\_

Drive \_\_\_\_\_

Trailer \_\_\_\_\_

Cust. P.O.# \_\_\_\_\_

\_\_\_\_\_  
Fleet Name

\_\_\_\_\_  
Dealer name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Bill To

\_\_\_\_\_  
Ship To

\_\_\_\_\_  
Date

Michelin Representative Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date



TO FIND OUT MORE  
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