



**NHTSA Recall Number 12T-019**

**July 26, 2012**

**Subject: SAFETY RECALL NOTICE**

Dear BFGoodrich® and Uniroyal® Dealer,

Michelin Americas Small Tires (MAST) has decided that a defect which relates to motor vehicle safety exists in certain BFGoodrich Commercial T/A® A/S and Uniroyal Laredo® HD/H™ brand replacement tires, and is recalling approximately 800,000 tires from the U.S. Market. These are typical fitments for commercial light truck vehicles and full size heavy duty vans.

You are receiving this letter because our records indicate that you may have purchased one or more of the recalled tires. It is possible that any one of the affected tires may exhibit a loss of tread, and in some cases rapid air loss resulting from tread belt separation, thereby presenting a risk to motor vehicle safety.

Further, MAST is required to advise you of certain tire dealer obligations, which are detailed on pages 4 and 5 of this notice.

The following list provides the descriptions, DOT (Department of Transportation) sequences, and DOT production periods of the affected tires. The four dashes at the end of the DOT sequence correspond to the week and year of production, which are given in the DOT production period information.

<b>Tire Description</b>	<b>MSPN</b>	<b>DOT Sequence</b>	<b>DOT Production Periods (Inclusive)</b>
<b>LT235/85 R16 120Q LRE BFGoodrich Commercial T/A A/S</b>	<b>45879</b>	<b>BF0R JD11 ----</b>	<b>1310 to 2912</b>
<b>LT245/75 R16 120Q LRE BFGoodrich Commercial T/A A/S</b>	<b>89589</b>	<b>BE11 JD11 ---- BF11 JD11 ----</b>	<b>1310 to 0312 1311 to 5211</b>
<b>LT235/85 R16 120Q LRE Uniroyal Laredo HD/H</b>	<b>49827</b>	<b>BF0R JDUU ----</b>	<b>1310 to 2912</b>
<b>LT245/75 R16 120Q LRE Uniroyal Laredo HD/H</b>	<b>55810</b>	<b>BE11 JDUU ---- BF11 JDUU ----</b>	<b>1310 to 0312 1311 to 5211</b>

Only tires matching these descriptions and DOT sequences and DOT production periods, are part of this safety recall. To determine if you have received tires that are included in this safety recall, please check the DOT marking found on the sidewall of the tire.

As a result of this safety recall, you are required to take the following Dealer actions:

1. Check your inventory for the specific DOT identification numbers affected. Immediately stop the sale, and/or mounting of these tires.

2. Immediately count your inventory of affected tires and record specific DOT identification numbers. Provide this information to your MAST Customer Service Representative.
3. Disable all recalled tires in accordance with the NHTSA Disposition of Recalled Tires provision. Please refer to pages 4 and 5 of this letter. For a tire removed from **dealer inventory** (new or worn) the dealer will receive a \$4.00 credit to disable the tire.

Contact your Customer Service Representative for return authorization and shipping instructions. Return all recalled tires from your inventory as soon as possible after disablement. You will be compensated for all recalled tires that you have in inventory (new or worn).

Freight charges will be prepaid. Upon receipt by MAST, Customer Service will issue a credit to your account for recalled tires at current Dealer/Distributor invoice/acquisition price.

4. Immediately provide Consumer Care with a list of Tire Owners to whom you sold the tires that have been recalled. This list should include the following information: name, address, city and state, zip code, phone number, MSPN, quantity, and date of mounting/sale. Consumer Care will contact known Tire Owners by letter to notify them of this safety recall and the replacement process.

Please send to:

Email to: [tiresafetyrecall@crdhna.com](mailto:tiresafetyrecall@crdhna.com) (Preferred Method)

Or Fax to: 864-458-6650 Attention: Tire Safety Recall

Or Mail to:

MAST Consumer Care Department  
Attention: Tire Safety Recall  
PO Box 19001  
Greenville, SC 29602

### **Replacement of Recalled Tires**

Tire Owners may contact you to inspect their tires and, if required, replace them without charge. When this occurs:

1. Validate that their tires are part of this safety recall.
2. Ensure that you have the correct replacement tires in inventory. A list of MAST appropriate replacement tires is attached in appendix B. If no appropriate MAST tire is available in your inventory or for timely delivery, a competitive tire of same size and equal or higher service description may be used. *Please call MAST Consumer Care at 1-800-637-5527 for authorization before installing non-MAST tires to ensure proper credit will be issued.*

3. When replacing the recalled tires with new tires, follow current MAST warranty procedure per your Authorized Dealer Agreement. Please see the warranty checklist in appendix A.
  - All safety recall replacement tires are at no charge to the consumer, regardless of remaining tread depth.
  - The direct dealer/distributor will be credited the acquisition price of the replacement tire, a service allowance (\$8 per tire) and a mounting and balancing allowance (\$8 per tire).
  - In addition, a service allowance will provided for disabling the tire (\$4 per tire).
4. Disable all recalled tires in accordance with the NHTSA Disposition of Recalled Tires provision. Please refer to pages 4 and 5 of this letter for instructions.
5. Mark each disabled tire by applying a paint stripe across the tread. It is permissible to apply one paint stripe across the treads of stacked tires.
6. Upon accumulation of 25 recalled tires removed from consumer vehicles, or after 30 days, please contact your Customer Service Representative for return authorization and shipping instructions.

**The recalled tires must be returned for the credit to be processed. If you have any additional questions, please contact your Customer Service Representative.**

Commitment to safety, quality and respect for the customer are our highest priorities. Please accept our sincerest apologies for any inconvenience that replacing these tires may cause. Thank you for your support in helping us to implement a successful safety recall.

Sincerely,



Marc Pasquet  
Vice President, Sales  
Michelin Americas Small Tires

## **IMPORTANT – Disposition of Safety Recall Tires (Page 1 of 2)**

MAST is required to advise you of the following information and tire dealer obligations:

1. It is a violation of Federal law to knowingly sell or lease a new or used tire which has been recalled.

If a dealer knowingly sells or leases new or used recalled tires; that such a sale must be reported to the Associate Administrator for Safety Assurance, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to [www.safercar.gov](http://www.safercar.gov) within five working days of such a release in a report containing the following information:

- i) a statement that the report is being submitted pursuant to 49 CFR 573.10(a);
  - ii) the name, address and phone number of the person who purchased or leased the tire;
  - iii) the name of the manufacturer of the tire;
  - iv) the tire's brand name, model name, and size;
  - v) the tire DOT identification number;
  - vi) the date of the sale or lease; and
  - vii) The name, address, and telephone number of the seller or lessor.
2. Under Federal law, MAST is required to report (by dealer name and address) any known instances of its dealers selling or leasing new or used recalled tires.
  3. Federal law requires that each recalled tire be disabled by the dealer within 24 hours after the tire is received.
  4. The tires that you receive in connection with this recall must be disabled by cutting a circumferentially-oriented hole in one sidewall which is at least 12" (twelve inches) in length (please see illustration below).
  5. On a monthly basis, dealers must report to MAST the number of recalled tires removed from vehicles by the dealer that have not been rendered unsuitable for resale for installation on a motor vehicle within the specified timeframe. The report must include a description of any such failure to act in accordance with MAST's disablement and disposal plan.
  6. Contact your MAST Customer Service Representative for return authorization and shipping instructions. On a monthly basis, dealers must report to MAST the number of recalled tires disposed of in violation of these instructions or in violation of any of applicable state and local laws or regulations. The report must include a description of any such failure to act in accordance with MAST's disposal plan.
  7. These notifications and instructions must be communicated to all employees of this dealership who are involved in the removal, disablement, or disposal of recalled tires.

**IMPORTANT – Disposition of Safety Recall Tires (Page 2 of 2)**

**TIRE DISABLING ILLUSTRATIONS**



# READING DOT MARKINGS

DOT markings serve as the tire's fingerprint and signify compliance with U.S. Department of Transportation Minimum Performance Standards. The DOT markings can be found on the sidewall right above the bead.

To find out if a tire is affected by the recall:

1. Determine if it is one of the following products:

**BFGoodrich Commercial T/A A/S LT235/85 R16 120Q LRE (MSPN 45879)**

**BFGoodrich Commercial T/A A/S LT245/75 R16 120Q LRE (MSPN 89589)**

**Uniroyal Laredo HD/H LT235/85 R16 120Q LRE (MSPN 49827)**

**Uniroyal Laredo HD/H LT245/75 R16 120Q LRE (MSPN 55810)**

If it is not one of these products, the tire is not part of this recall. If it is one of these products, check the DOT sequence to determine if the tire is affected by the recall.

2. The following illustrations show the DOT sequence for the affected tires.  
If you have any questions concerning the tire's DOT identification numbers, please contact MAST Consumer Care at 1-800-637-5527.

**LT245/75 R16 120Q LRE 89589 BFGoodrich Commercial T/A A/S**  
**DOT Sequence begins with BE11 JD11 ----**



**Week/Year 1310 to 0312**

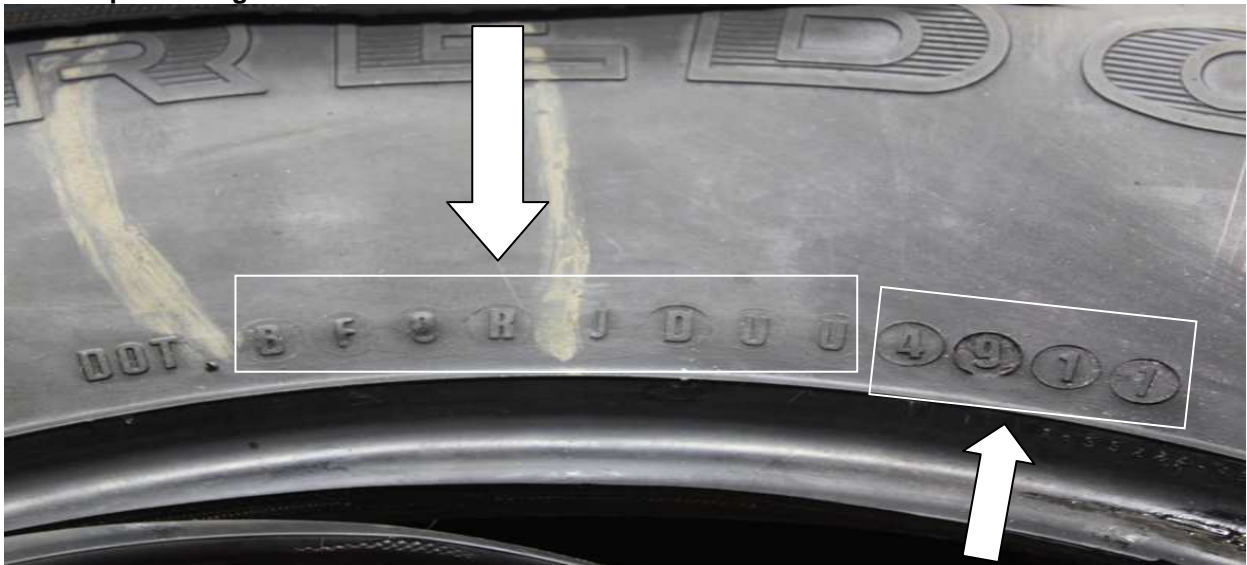


LT245/75 R16 120Q LRE 55810 Uniroyal Laredo HD/H  
DOT Sequence begins with BE11 JDUU ----



Week/Year 1310 to 0312

LT235/85 R16 120Q LRE 49827 Uniroyal Laredo HD/H  
DOT Sequence begins with BF0R JDUU ----



Week/Year 1310 to 2912



LT245/75 R16 120Q LRE 89589 BFGoodrich Commercial T/A A/S  
DOT Sequence begins with BF11 JD11 ----



Week/Year 1311 to 5211

LT 245/75 R16 120Q LRE 55810 Uniroyal Laredo HD/H  
DOT Sequence begins with BF11 JDUU ----



Week/Year 1311 to 5211



LT 235/85 R16 120Q LRE 45879 BFGoodrich Commercial T/A A/S  
DOT Sequence begins with BF0R JD11 ----



Week/Year 1310 to 2912

## **Appendix A:**

### **Warranty Checklist**

**Considering the volume of tires involved in this safety recall, we ask that you follow this adjustment checklist in order to expeditiously process your returns and forward your reimbursement.**

- 1. Each tire must have a label that matches the claim form on which it is listed.**
- 2. Complete all the required sections on each claim form.**
- 3. Dealer signs each form.**
- 4. Consumer receiving the service signs the form. A consumer signature is required for processing all claims.**
- 5. Include a copy of the bill of lading in the mailing envelope with the claim forms.**
- 6. Place an identifying mark on your tires (such as a stripe of spray paint, X-mark or some other identifier).**
- 7. Indicate on the bill of lading your identifying mark (i.e. “25 tires with yellow stripe on tread”).**
- 8. Contact your MAST Customer Service Representative for a return goods authorization. Contact the authorized carrier to ship your tires back.**
- 9. PLEASE DO NOT SEND THE CLAIM FORMS WITH THE TIRE SHIPMENT. PLEASE SEND CLAIM FORMS BY MAIL TO:**

**MAST Inspection Center  
Attention: Safety Recall  
20 Downing Drive  
Phenix City, AL 36869**

## Appendix B:

### Appropriate MAST Product Replacement List:

Please note that MAST has made design modifications through its normal quality improvement process on the BFGoodrich Commercial T/A A/S and Uniroyal Laredo HD/H tire lines. Products in these tire lines that do not match the DOT codes and dates noted above are not affected by the recall and should be the **first** choice replacement in all cases.

The following chart is a guide to assist you in selecting a proper replacement tire only if the first choice replacement tires are not available in your inventory or for timely delivery. Each of the options noted below is of equal size and has equal or higher service description.

### Recommended Replacements

<b>BFGoodrich</b>							
<b>LT235/85R16 120/116Q LR E</b>				<b>LT245/75R16 120/116Q LR E</b>			
Direct Replacment - Starting DOT Week 3012				Direct Replacment - Starting DOT Week 0412			
Priority	Brand	Tireline	MSPN	Priority	Brand	Tireline	MSPN
1	BFGoodrich	Commercial T/A A/S	45879	1	BFGoodrich	Commercial T/A A/S	89589
2	Uniroyal	Laredo HD/H (DOT WK 3012)	49827	2	Uniroyal	Laredo HD/H (DOT WK 0412)	55810

<b>Uniroyal</b>							
<b>LT235/85R16 120/116Q LR E</b>				<b>LT245/75R16 120/116Q LR E</b>			
Direct Replacment - Starting DOT WK 3012				Direct Replacment - Starting DOT WK 0412			
Priority	Brand	Tireline	MSPN	Priority	Brand	Tireline	MSPN
1	Uniroyal	Laredo HD/H	49827	1	Uniroyal	Laredo HD/H	55810
2	BFGoodrich	Commercial T/A A/S (DOT WK 3012)	45879	2	BFGoodrich	Commercial T/A A/S (DOT WK 0412)	89589

**Other MAST Replacement Options - If recommended replacement tires are not available in your inventory or for timely delivery.**

<b>Optional Replacement (Hwy or On/Off Road A/S)</b>				<b>Optional Replacement (Hwy or On/Off Road A/S)</b>			
Priority	Brand	Tireline	MSPN	Priority	Brand	Tireline	MSPN
3	BFGoodrich	Rugged Terrain T/A	21480	3	BFGoodrich	Rugged Terrain T/A	17197
4	BFGoodrich	All-Terrain T/A KO	10416	4	BFGoodrich	All-Terrain T/A KO	11379
5	Michelin	LTX M/S 2 RBL	27679	5	Michelin	LTX M/S 2 ORWL	21676
6	Michelin	LTX M/S 2 ORWL	19595	6	Michelin	LTX A/T 2 DT RBL	8115
7	Michelin	X-Radial LT2 (Club Option Only)	06139	7	Michelin	LTX A/T 2 DT ORWL	17138
8	Michelin	LTX A/T 2 DT	80300	8	Michelin	XPS Rib (Limited Availability)	26848
9	Michelin	XPS Rib (Limited Availability)	13080				

**Specialty Replacement Options – for winter and/or off-road use**

<b>Limited Application Replacement (Winter or Off-road)</b>				<b>Limited Application Replacement (Winter or Off-road)</b>			
Priority	Brand	Tireline	MSPN	Priority	Brand	Tireline	MSPN
10	BFGoodrich	Commercial T/A Traction	58509	9	BFGoodrich	Commercial T/A Traction	85980
11	Uniroyal	Laredo HD/T	86389	10	Uniroyal	Laredo HD/T	46510
12	BFGoodrich	Mud Terrain T/A KM2	39551	11	BFGoodrich	Mud Terrain T/A KM2	13290
13	Michelin	LTX Winter (Limited Availability)	19857	12	Michelin	LTX Winter (Limited Availability)	14719
14	Michelin	XPS Traction (Limited Availability)	36496				